

Academy of Certified Human Resource Professionals,

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IHRM: C00259

# NITA: NITA/TRN/1234

Dear professional,

## 12/05/2025

## **HR Counselling Skills**

Start Date	End Date	Venue	CPD	Cost (Excl. VAT)PP	Registration Link
16-02-2023	17-02-2023	Webinar	2	2,000.00	Register Here

## **Course Overview**

The HR function is at the forefront when it comes to employee grievances and personal issues of employees. The traditional role of HR was perceived largely as a function that drives the recruitment and onboarding activities. But over a period of time the role has evolved, and HR professionals are often seen as workplace counsellors. Increasingly, more and more HR professionals are learning counselling skills that can help better engage employees who have problems. The counselling process is all about giving a safe and confidential platform to employees where they can talk about their issues that are hindering them from performing to the best of their abilities or skills. Organizations are emphasizing on de-stressed employees in order to boost productivity. Counselling also helps employees to maintain a healthy work life balance.

#### **Course Objectives**

The objective of the **HR Counselling Skills** training is to;

- Increase the productivity of employees and their confidence about the work.
- Help employees and show how much the organization cares for them.
- Understand common employee problems
- Develop Counselling Skills.
- Apply counselling skills at the workplace for various work aspects.
- Understand Ethics in Counselling
- Understand Emerging Issues in Counselling

#### Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- HR professionals and managers.
- HR Officers
- People Managers
- HR Executives

### **Zoom Credentials**

Webinar Link

CHRP. Den PN Gathitu Secretary General Academy of Certified Human Resource Professionals